



SAP Concur 

Rollout Guide

Consultative Intelligence/Analytics

Your Partners in Maximizing SAP Concur Data

Welcome to your Consultative Intelligence/Analytics Experience

Consultative Intelligence/Analytics is a team of dedicated SAP Concur data and analytics experts with over 100+ year's experience in travel, expense and invoice data who will work with your internal team to maximize your SAP Concur experience through the most efficient use of data and analytics.

WHAT YOU CAN EXPECT

- We will reach out with a Welcome call to discuss your goals, show you around the reporting tool and share tips to get started on your journey.
- We will collaborate with all appropriate SAP Concur account and service delivery teams on your behalf as needed.
- We are your front line to all data & analytics questions and are available as often as you need us.
- We will assist with creating and acting on a rollout strategy for your analytics end users.
- We will gladly assist in reviewing all dashboards for clarity and provide recommendations.
- We will contribute to creating and successfully achieving any annual reporting and analytics goals and share best practices to get started!
- We are data experts with over 100+ years experience in SAP Concur and we are passionate about helping you understand and maximize SAP Concur data!
- We will provide ongoing information about any improvements made to the Intelligence or analytics tool relevant to your goals as needed.

ASSISTANCE AT YOUR FINGERTIPS



Contact our team by simply creating a case at any time and our team will reach out within a 48 hour period.



Analytics & Reporting support is available in English from 9am - 5pm in the local time zone excluding SAP Concur holidays. Please inquire for additional languages and timezones.

HOW LONG DOES THIS TAKE?

When a user contacts the reporting and analytics team, sometimes questions can be answered very quickly. There are other times where research or more involved work is required to meet a deliverable and if that is the case we commit to breaking down your deliverables in a mutually agreeable timeline so that we maintain communication and progress.

HAPPY PARTNERS



"Concur's analytics team has been instrumental in our success in understanding what data we should look at and when; and they even helped us set it all up!"



"I love my resources, they are available when I need them and help me with all my data questions"

ABOUT SAP CONCUR

SAP Concur® solutions take companies of all sizes and stages beyond automation to a completely connected spend management solution encompassing travel, expense, invoice, compliance and risk. For more than 20 years, these leading, innovative solutions have kept customers a step ahead by delivering time-saving tools, connected spending data and a dynamic ecosystem of diverse partners and apps. User-friendly and business-ready, SAP Concur solutions unlock powerful insights that help businesses reduce complexity and see spending clearly, so they can manage it proactively. For more information, visit concur.com



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